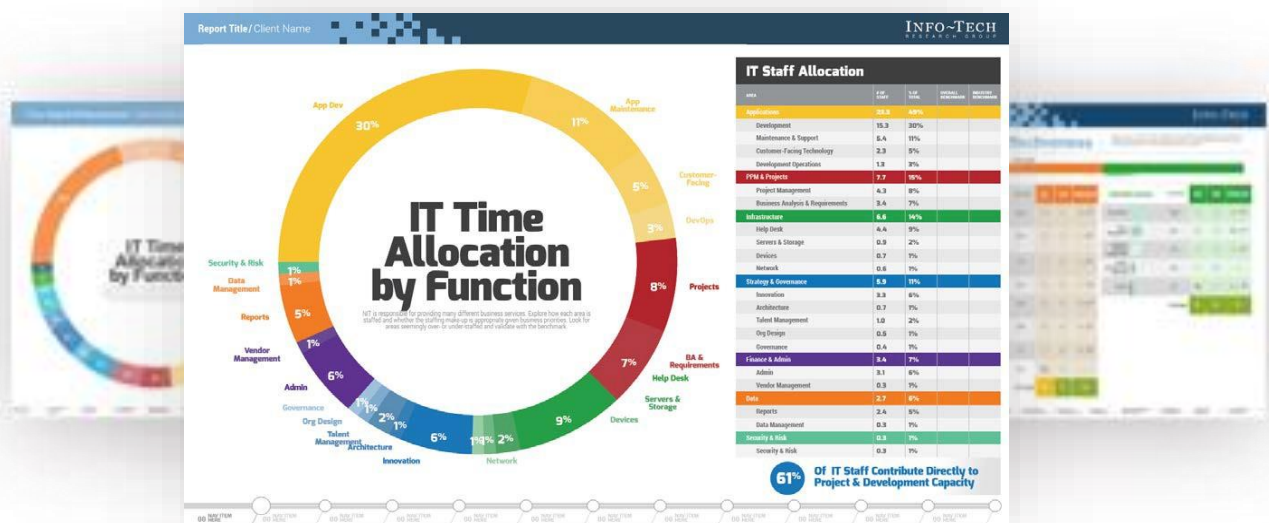


IT Org. Design & Staffing Diagnostic

67% of IT staff time is spent on **administration and maintenance.**

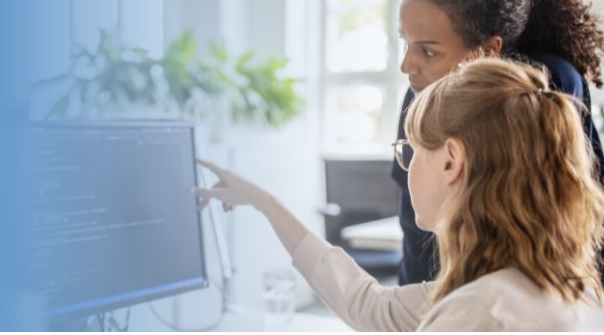
Ensure your staffing resources are properly deployed. Our **IT Organizational Design & Staffing Survey** will help:

- Demonstrate the relationship between staffing levels and IT performance
- Engage your team on how to improve IT by assessing 7 drivers of effectiveness
- Evaluate resource time spent on high value versus low value activities



Get the data you need to redeploy or hire more people!

IT Org. Design & Staffing Diagnostic



Frequently asked questions:

Who does this survey go out to?

All IT personnel, including the CIO

How long will it take participants to complete the survey?

15 minutes

How many questions are there?

6 questions + 5 questions per IT function selected

What is the target participation rate?

100%

Are anonymous results available?

No

How is the survey invitation sent?

MSSBTA sends uniquely addressed survey links to identified participants via email

What preparatory documents are required?

- Work Order
- IT Org & Staffing Contact Upload Template

Can I customize the questions?

No

Is benchmarking data available?

Yes

Is there a built-in year-over-year comparison?

No