# Application Portfolio Assessment Diagnostic

Only 41% of applications are actually effective.

Don't manage your application portfolio based on your best guesses. Gather critical feedback from your end users to make informed decisions on business apps.

Use our **Application Portfolio Assessment Diagnostic** to:

- Assess the health of your app portfolio

- Understand how your end users feel about the software you support

- Collect data to help you decide which apps to retire, upgrade, or maintain

- Create an internal annual benchmark
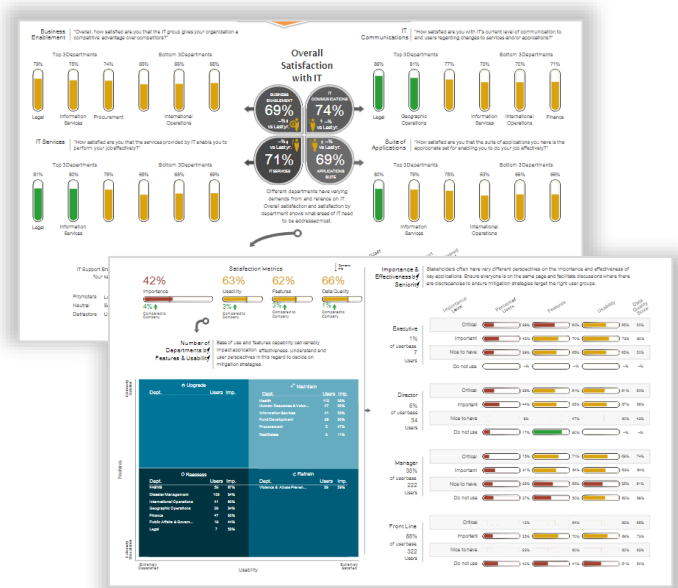
Your investment, $7,500

Diagnostics include a quantitative survey and a verbal presentation along with a written report of our findings. Most diagnostics can be completed in 2 to 4 weeks (longer for large organizations).

Find out what your users really think of IT's business applications!

For more information about this diagnostic, contact:
Advisory@mssbta.com | 602-387-2100

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Business Transformation Advisory

Frequently Asked Questions:

Who does this survey go out to? *All end users, ranging from frontline individual contributors to executives*

How long will it take participants to complete the survey? *10-15 minutes*

How many questions are there? *5 questions per application included*

What is the target participation rate? *50-60%*

Are anonymous results available? *Yes*

How is the survey invitation sent? *CIO distributes survey link to participants*

What preparatory documents are required?

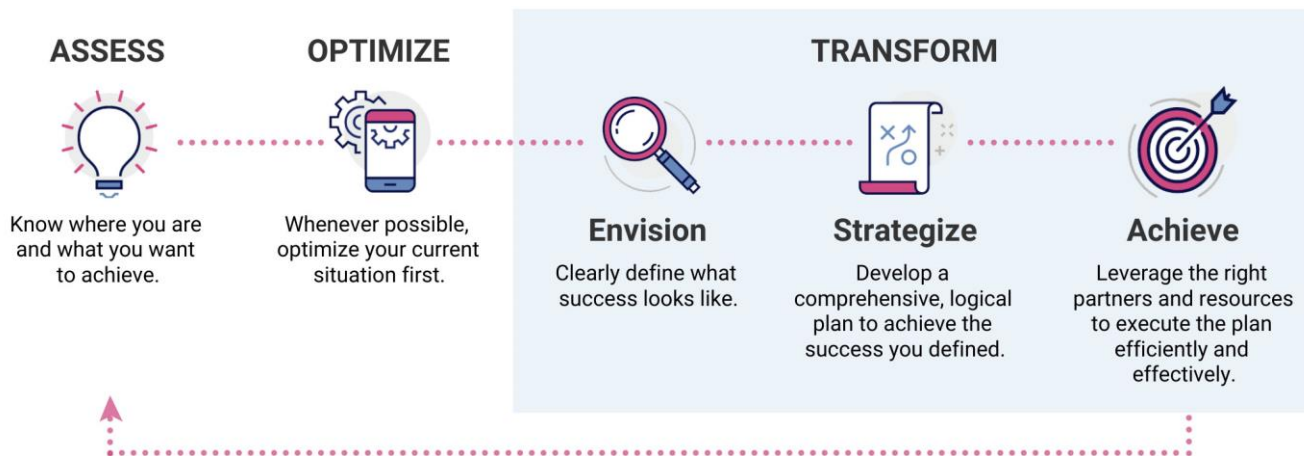- *Work Order*
- *Application Inventory Tool*
- *Reviewed invitation*

Can I customize the questions? *No*

Is benchmarking data available? *Yes*

Is there a year-over-year comparison? *Yes*

MSS Business Transformation Advisory

- Providing consulting services to mid-sized, enterprise, and Public Sector clients since 1986
- Award-winning regional boutique consultancy headquartered in Phoenix, AZ
- Focused on helping clients align people, processes, and technology to improve business results

ASSESS
Know where you are and what you want to achieve.

OPTIMIZE
Whenever possible, optimize your current situation first.

TRANSFORM

Envision
Clearly define what success looks like.

Strategize
Develop a comprehensive, logical plan to achieve the success you defined.

Achieve
Leverage the right partners and resources to execute the plan efficiently and effectively.

"MSSBTA truly stood on the customer's side and escalated issues to vendors in a timely manner. The consultants understand how to get problems resolved." **- CIO**

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