Application Portfolio Assessment Diagnostic



Only 41% of applications are actually effective.

Don't manage your application portfolio based on your best guesses. Gather critical feedback from your end users to make informed decisions on business apps.

Use our Application Portfolio Assessment to:

- Assess the health of your app portfolio
- Understand how your end users feel about the software you support
- Collect data to help you decide which apps to retire, upgrade, or maintain
- Create an internal annual bench-mark



Find out what your users really think of IT's business applications!



Application Portfolio Assessment Diagnostic



Frequently asked questions:

Who does this survey go out to?

All end users, ranging from front-line individual contributors to executives

How long will it take participants to complete the survey? 10-15 minutes

How many questions are there? 5 questions per application included

What is the target participation rate? 50-60%

Are anonymous results available?

How is the survey invitation sent? CIO distributes survey link to participants

What preparatory documents are required?

- Work Order
- Application Inventory Tool
- Reviewed invitation

Can I customize the questions?

available? Yes

Is benchmarking data

Is there a built in yearover-year comparison? Yes

For more information or to request a sample report, contact: Advisory@mssbta.com | 602-387-2100

