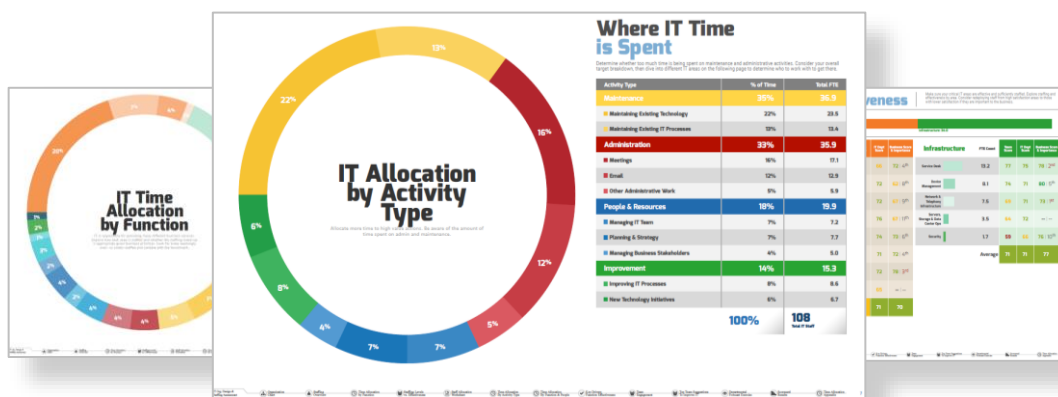


IT Organization Design & Staffing Diagnostic

67% of IT staff time is spent on administration and maintenance.

Ensure your staffing resources are properly deployed. **Our IT Organizational Design & Staffing Survey** will help:

- Demonstrate the relationship between staffing levels & IT performance
- Engage your team on how to improve IT by assessing 7 drivers of effectiveness
- Evaluate resource time spent on high value versus low value activities



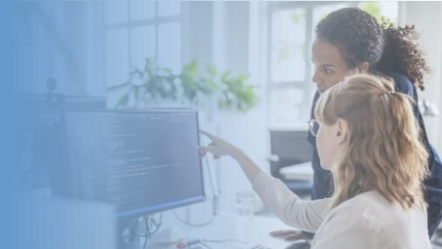
Your investment,
\$8,000

Diagnostics include a quantitative survey and a verbal presentation along with a written report of our findings. Most diagnostics can be completed in 2 to 4 weeks (longer for large organizations).

Get the data you need to redeploy or hire more people!

For more information about this diagnostic, contact:
Advisory@mssbta.com | 602-387-2100

IT Organization Design & Staffing Diagnostic



Frequently Asked Questions:

Who does this survey go out to? All IT personnel, including the CIO

How long will it take participants to complete the survey? 15 minutes

How many questions are there? 6 questions + 5 questions per IT function selected

What is the target participation rate? 100%

Are anonymous results available? No

How is the survey invitation sent? MSSBTA sends uniquely addressed survey links to identified participants via email

What preparatory documents are required?

- Work Order
- IT Org & Staffing Contact Upload Template

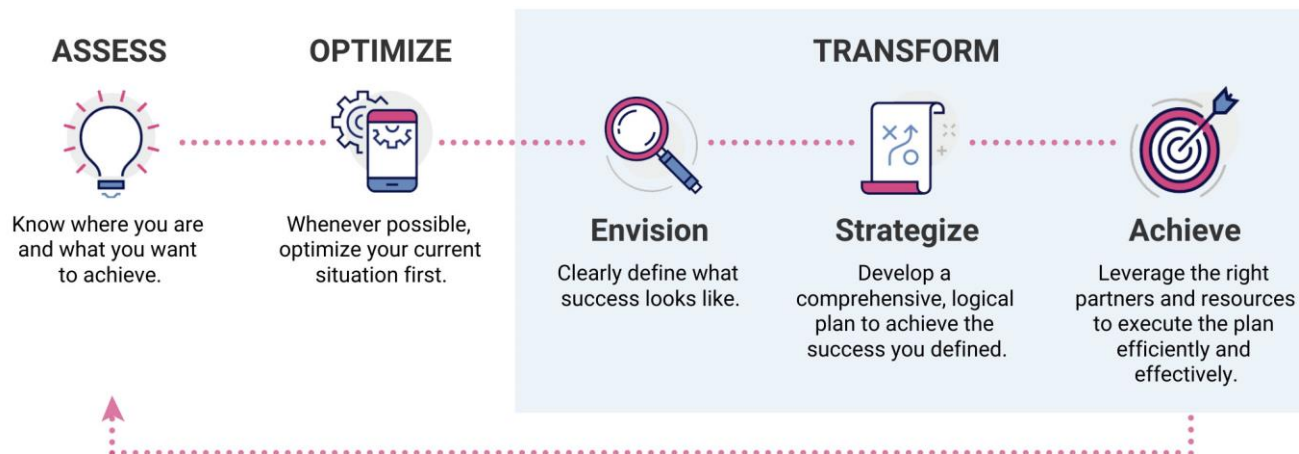
Can I customize the questions? No

Is benchmarking data available? Yes

Is there a year-over-year comparison? No

MSS Business Transformation Advisory

- Providing consulting services to mid-sized, enterprise, and Public Sector clients since 1986
- Award-winning regional boutique consultancy headquartered in Phoenix, AZ
- Focused on helping clients align people, processes, and technology to improve business results



“MSSBTA truly stood on the customer’s side and escalated issues to vendors in a timely manner. The consultants understand how to get problems resolved.” - CIO