BPI in an RPA World

The importance of business process improvement (BPI) experts in your robotic process automation (RPA) digital transformational journey.

Digital Transformation for Transactional Processes

Software robots that interact with a company information system

Repetitive tasks between a variety of applications or complex information systems

Why do we need that?

Repetitive transactional activities performed by employees and/or large volume can introduce:

- Demotivation
- Lack of attention
- High probability of producing unintended errors

What Robots CAN Do

- Fill out/in forms
- Issue invoices and contracts
- Open, read and extract email, including attachments
- Interact with structured and unstructured data
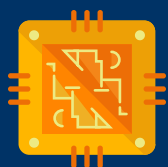- Calculate reports, KPIs, and analyze metrics

What Robots CAN'T Do

- Apply decisions without having business rules
- Solve exceptions alone
- Think

(Attended and Unattended Robots are used in RPA.)

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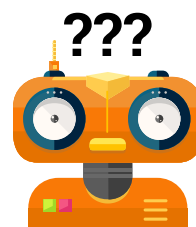
How to Avoid a Broken Robot

Use a specific practical framework to qualify the eligible processes for automation using RPA.

RPA <u>with</u> the Business Process Improvement, Lean Six Sigma Black Belt, and problem-solving zealot.

RPA <u>without</u>.

MSS
Business Transformation Advisory